



PATCHWAY TOWN COUNCIL
Callicroft House, Patchway, Bristol, BS34 5DQ
www.patchwaytowncouncil.gov.uk

Freedom of Information Policy

The Freedom of Information Act 2000 gives individuals the right to access all types of information held by public bodies, including Patchway Town Council

The Act is designed to:

- Encourage greater openness and accountability in public authorities
- Help increase levels of public trust
- Encourage improvements in our dealings with the public.

As a general rule, an individual can request any information created within the Town Council or received from elsewhere and held by the council for any reason although there are some exemptions.

Accessing information held by the council

There are two ways of accessing information held by the Town Council. These are:

Publications Scheme

Part of the Act requires the Town Council to hold a Publications Scheme. This scheme is a guide to the information routinely published by the Town Council. It is not a list of actual publications, but rather it is a description of the classes of information published. The purpose of the scheme is to ensure that significant amounts of information are made available without the need for a specific request.

Individual requests for information

If the information required is not on the Publication Scheme or publicised on the web site, an individual may submit a Freedom of Information request. This request can be made in writing, by email or by completing the Town Council's Freedom of Information Request Form. (Appendix 1).

If an individual submits a Freedom of Information request, the Town Council is legally required to provide the information within 20 working days of receipt; however, we will attempt to provide it sooner if possible.

The request will be acknowledged in writing. Staff will then find the information and check if any exemptions apply. The Town Council will then contact the individual making the request to make suitable arrangements for them to view the information or receive a copy. If it is clearly going to take longer than 20 working days to collate the information that has been requested, the Town Council will tell the individual requesting the information why and how long it will take.

If the information cannot be released due to an exemption or the cost of retrieving that information exceeds the threshold set out in the act, or if the Town Council does not hold the information, the individual requesting the information will be informed accordingly.

Adopted: 21st May 2024.
Review: May 2025.



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Exemptions

Information can be exempt for several reasons, including:

- It is personal information that is covered by the Data Protection Act
- It is covered by the Environmental Information Regulations
- It is confidential
- It will be published in the future
- It is accessible by other means, such as the publication scheme
- It is prohibited by law
- It is about law enforcement
- It is about investigations and proceedings conducted by the council



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APPENDIX 1

**PATCHWAY TOWN COUNCIL
 INFORMATION ACCESS FORM
 (For Freedom of Information Act Requests)**

To: The Town Clerk
 Patchway Town Council
 Callicroft House
 Rodway Road
 Patchway
 Bristol
 South Glos BS34 5DQ

Request to view or receive copy of Information

APPLICANT

Name	
Address Postcode
Telephone Number	
Fax Number	
E-mail Address	
Is this a Freedom of Information Act Request?	Yes/No (Please delete as appropriate)
REQUEST	
Description of Request (Please include dates, areas of the Council and any other useful information)
In what Format?	
Method of Communication	Post/Email/Fax (One only – Please delete as appropriate)

Do you want: Information to be sent to you Inspect the Information in the Council